



**Claudia Baker**  
RN, MHA, HCS-D, HCS-O  
Senior Manager

Claudia is a registered nurse with more than three decades of extensive experience in consulting and progressive field, management and leadership roles in home health, hospice and private duty organizations. She brings more than 20 years of diverse expertise in clinical informatics, clinical operations, compliance, due diligence, and web-based training. In clinical informatics, she co-developed disease management software, serving eight collective years at Healthwyse and Delta Health Technologies in development, implementation and training for clinical software applications in community-based care.

After beginning her career in home health in 1992 as a patient care coordinator for Total Care in Winston-Salem, NC, Claudia held leadership positions for Gentiva, CareSouth Homecare Professionals and Accredo Therapeutics. Her credentials include multiple designations in nursing and home-based care, including clinical certification in oncology, infusion therapy, and wound care. She is also certified in ICD-10 coding, OASIS, and integrated chronic care management, and is credentialed as a legal nurse consultant and an AHIMA-approved ICD 10 Trainer.

Claudia earned bachelor's and master's degrees in health administration from Columbia Southern University and Pfeiffer University, respectively.