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**Ileana Ortiz**  
Consultant

Ileana Ortiz joined Simione Healthcare Consultants in December 2020 as a Consultant to provide outsourced billing services as part of the firm's comprehensive revenue cycle offerings that include coding and OASIS review.

Based in Tampa, FL, Ileana has extensive expertise in driving an efficient, accurate and timely billing process for successful accounts receivable management. She has worked in medical settings since 2007, including eight years in hospice billing operations, and gained a broad foundation in operations, referrals, scheduling, claims management and customer service.

Her previous roles have included progressive responsibilities in revenue cycle operations and office management with Gulfside Healthcare Services, Chapters Health System, Body Total Healthcare Center, and Town Medical & Rehab Center, all in Florida.

Ileana completed her studies as an insurance billing and coding specialist at Concorde Career College, Tampa.